

# THE NUMBERS, PROCESS, & TOOL OVERVIEW

*Immediate Needs & Donated Resources in West Virginia*



**West Virginia**  
Voluntary Organizations  
Active in Disaster

**Prepared by:**  
Aiden Taylor, *Emergency Management Liaison*

# THE NUMBERS

2025FEB15-0003 Flood

*4861 - Severe Storm, Straight-line Winds, Flooding, Landslides, and Mudslides*



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# The Numbers: Voluntary Assistance - Donated Resources

~11,130+[<sup>1</sup>]

Hours of Labor<sup>\*</sup>

49+[<sup>2</sup>]

Organizations<sup>\*\*</sup>

~\$1,012,755.48+[<sup>1</sup>]

Resources Value<sup>\*</sup>

13[<sup>3</sup>]

Coordination Calls

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[1] **Source:** West Virginia Disaster Management System

[2] **Source:** [Executive Summary | NGOs Response and Recovery Efforts and Contributions -February 15th, 2025 Flood in West Virginia](#)

[3] **Source:** West Virginia VOAD

\*Calculated Value as reported from various sources, may be incomplete and/or subject to change.

\*\*As reported, may be incomplete and/or subject to change.

^Stats Valid as of 2025MAR28 1600

# The Numbers: Voluntary Assistance - Immediate Needs

961<sup>[1]</sup>

]

1290<sup>[1]</sup>

]

3400+<sup>[2]</sup>

]

Works<sup>\*</sup>Needs<sup>\*\*</sup>Survey123s<sup>\*\*\*</sup>

[1] Source: West Virginia Disaster Management System

[2] Source: West Virginia Emergency Management Division

137871% increase from Helene '24

244.92% increase from Helene '24

\*A Work is synonymous with a task or a request for assistance, may include duplicates.\*\*A Need is synonymous with a person(s) or address with one or more work request(s), may include duplicates and is synonymous with a Survey123 that involved reported immediate needs.\*\*\*A Survey is synonymous with a submission from a disaster survivor on the Survey123 System, may include duplicates.

# The Numbers: Voluntary Assistance - Resources

0<sup>[1]</sup>

Pending

0<sup>[1]</sup>

Open

0<sup>[1]</sup>

Dormant

65<sup>[1]</sup>

Closed\*

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[1] **Source:** West Virginia Disaster Management System

\***Closed:** Completed, Cancelled, Denied, or Done by Others

^Stats Valid as of 2025APR09 2200

**Prepared by:**  
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# The Numbers: Voluntary Assistance - Muckouts

32<sup>[1]</sup>

Pending\*

92.7273% decrease from Last

Report

23<sup>[1]</sup>

Open\*\*

21.0526% increase from Last

Report

214<sup>[1]</sup>

Dormant\*\*\*

537<sup>[1]</sup>

Closed\*\*\*\*

140.807% increase from Last

Report

**NOTE:** 1) These numbers have been cross referenced with Crisis Cleanup (Non-Preferred Reporting Method),  
2) Other Data sources outside the Survey123 system (Non-Preferred Reporting Method) have been received and  
are awaiting cross referencing, 3) all muckout requests were 1-on-1 validated by phone as of  
2025APR09.

[1] **Source:** West Virginia Disaster Management System

\***Pending:** In Review, Unassigned

\*\***Open:** Partially Complete, In Progress

\*\*\***Dormant:** No Answer, No Contact (can be reopened)

\*\*\*\***Closed:** Completed, Cancelled, Denied, or Done by Others

^Stats Valid as of 2025APR11 1400

**Prepared by:**

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# The Numbers: Voluntary Assistance - Muckouts *(by County)*

13 / 10 / 180<sup>[1]</sup>

McDowell

4 / 1 / 38<sup>[1]</sup>

Wyoming

1 / 0 / 32<sup>[1]</sup>

Mercer

8 / 11 / 193<sup>[1]</sup>

Mingo

6 / 0 / 18<sup>[1]</sup>

Logan

Pending / Open / Closed  
Key\*

**NOTE:** These numbers are subject to change, other counties are at or near 0.

[1] **Source:** West Virginia Disaster Management System

\***Key:** Pending / Open / Closed (Dormant Not Included)

^Stats Valid as of 2025APR09 2200

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# The Numbers: Voluntary Assistance - Survey Indicators

**~751<sup>[1]</sup>**

**Muckout/Cleanout**

**~139<sup>[1]</sup>**

**Tarping**

**~832<sup>[1]</sup>**

**Debris Cleanup**

**~203<sup>[1]</sup>**

**Trees Down**

**~337<sup>[1]</sup>**

**Bridge/Culvert**

**~252<sup>[1]</sup>**

**Automobile  
Damage**

**NOTE:** These numbers are subject to change, are unvalidated and survivor sourced.

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<sup>[1]</sup> **Source:** West Virginia Disaster Management System & Survey123 (WVEMD)

^Stats Valid as of 2025APR09 2200

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# The Numbers: Federal Assistance (FEMA) - Individual Assistance

4491<sup>[1]</sup>

Registrations  
*Total*

4383<sup>[1]</sup>

Registrations  
*Valid*

7<sup>[1]</sup>

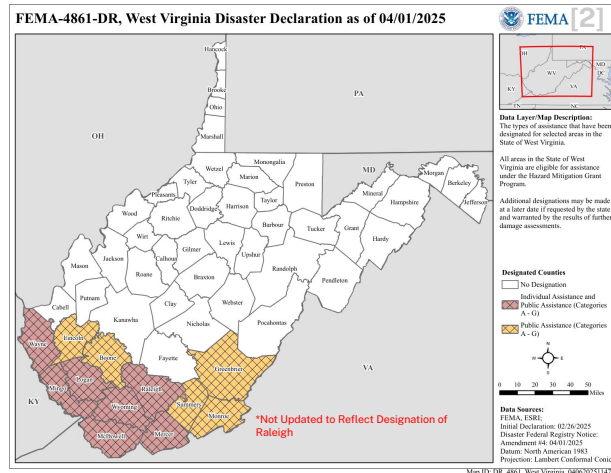
Designated Counties

4413<sup>[1]</sup>

Registrations  
*Designated Counties*

87<sup>[1]</sup>

Registrations  
*Un-designated Counties*



[1] **Source:** Federal Emergency Management Agency | IA Daily Snapshot

[2] **Source:** FEMA | Website (fema.gov)

# The Numbers: Federal Assistance (FEMA) - Public Assistance

12<sup>[1]</sup>

Counties

7<sup>[1]</sup>

Work Categories

## PA Declared Counties<sup>[1]</sup>

- Boone (County)
- Greenbrier (County)
- Lincoln (County)
- Logan (County)
- McDowell (County)
- Mercer (County)
- Mingo (County)
- Monroe (County)
- Raleigh (County)
- Summers (County)
- Wayne (County)
- Wyoming (County)

- **Emergency Work - Must Be Completed Within Six Months<sup>[1]</sup>**
  - Category A: Debris removal
  - Category B: Emergency protective measures
- **Permanent Work - Must Be Completed Within 18 Months<sup>[1]</sup>**
  - Category C: Roads and bridges
  - Category D: Water control facilities
  - Category E: Public buildings and equipment
  - Category F: Public utilities
  - Category G: Parks, recreational, and other facilities

[1] Source: FEMA | Website (fema.gov)

^Stats Valid as of 2025APR09

# THE PROCESS

*West Virginia Immediate Need and Donated Resource Management*

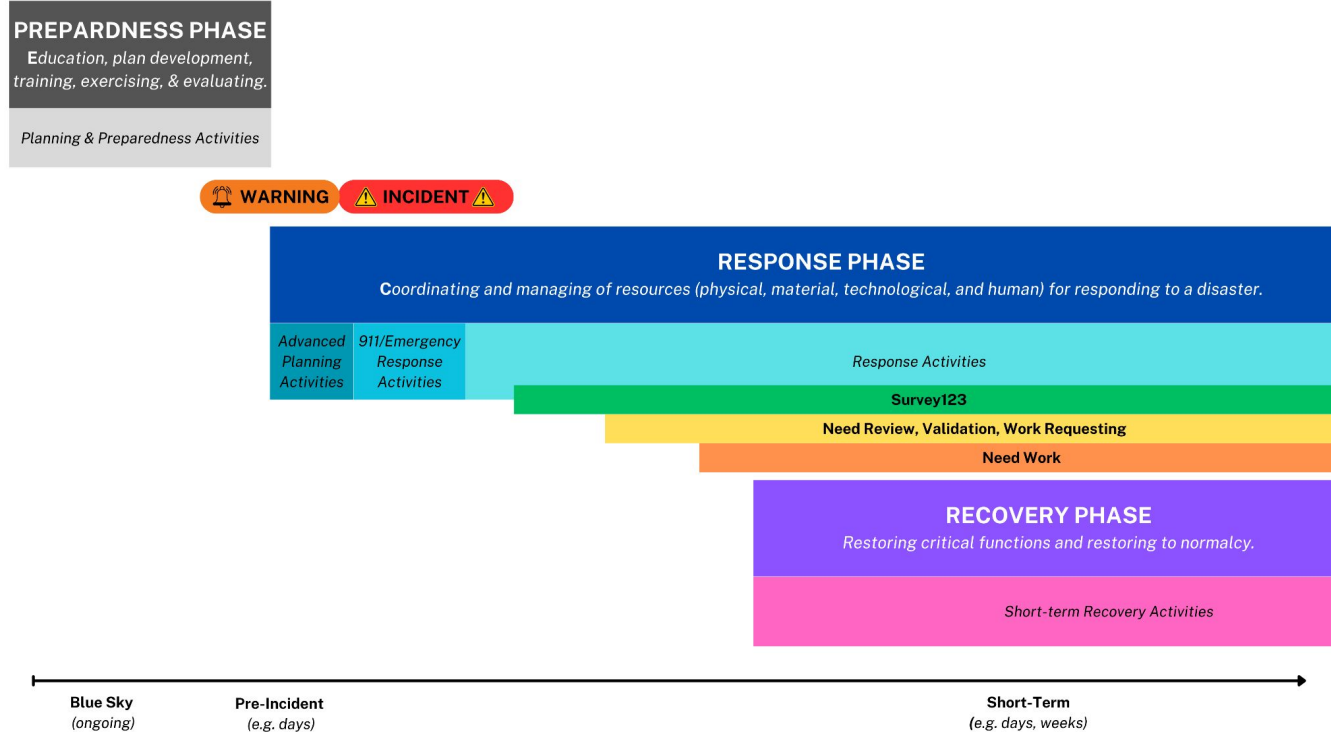


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# The Process: Disaster Evolution - Immediate Needs & Recovery

[1]



[1] **Source:** WV VOAD & WV EMD “Immediate Need and Donated Resource Data Tracking Process”

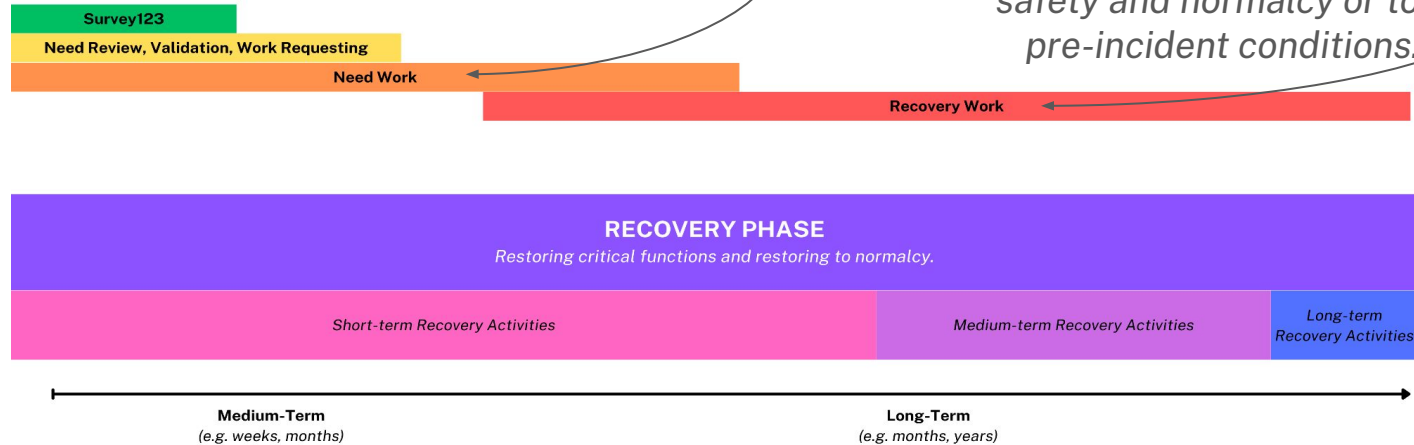
**Prepared by:**  
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# The Process: Disaster Evolution - Immediate Needs & Recovery

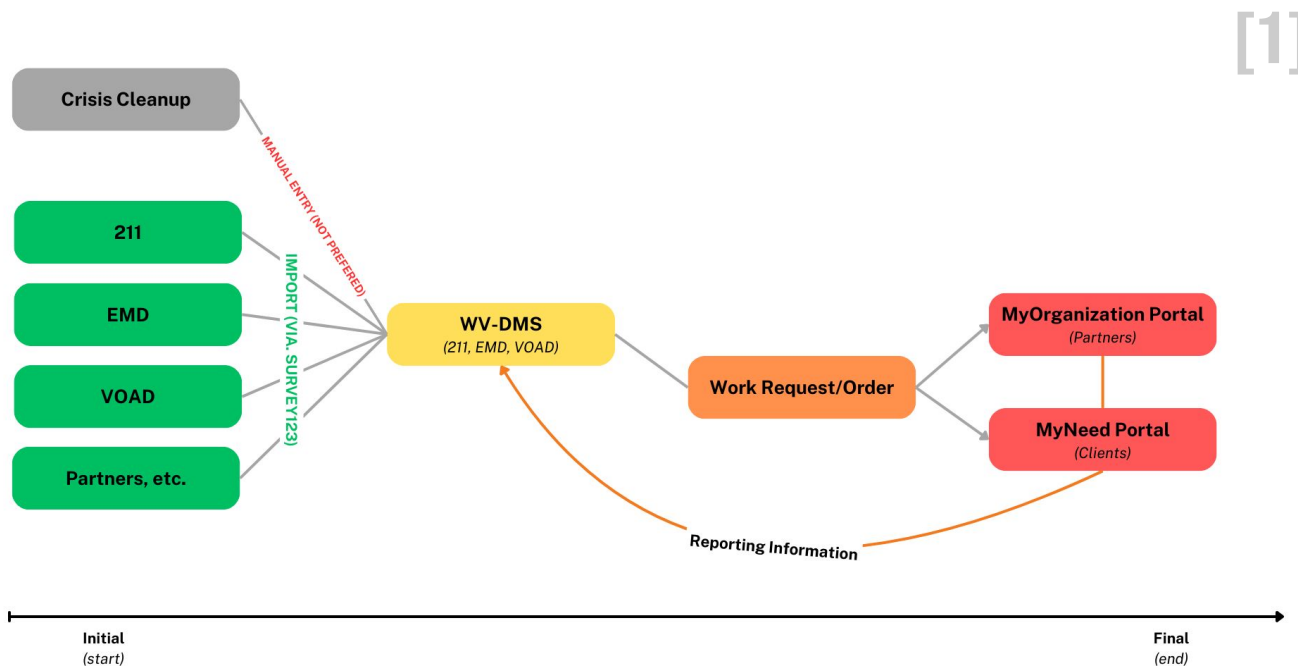
[1]

*Response/Need Work is designed to eliminate or lessen immediate threats to lives, public health, safety, or significant additional damage to property.*

*Recovery/Repair & Replace Work is designed to restore lives, safety, or property to an acceptable level of safety and normalcy or to pre-incident conditions.*

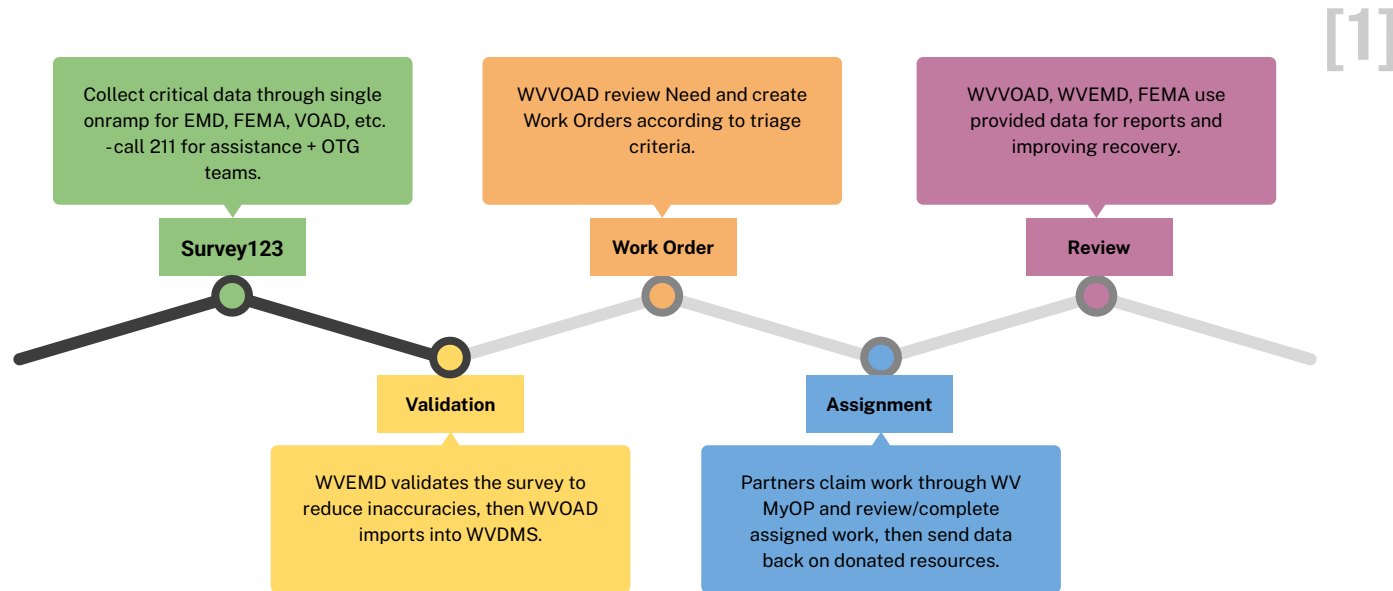


# The Process: Information Flow - Immediate Needs & Recovery



[1] Source: WV VOAD & WV EMD "Immediate Need and Donated Resource Data Tracking Process"

# The Process: Data Entry, Manipulation, & Tracking Process



# THE TOOL

*West Virginia Immediate Need and Donated Resource Management Tools*



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# The Tool: Accessing the Tool



Home Disaster Portal Donate Volunteer Resource Center More

## Disaster Portal

A comprehensive disaster resource and information repository.

### Active Disaster(s)

[Recovery Information for May 25 Severe Weather & Flood](#)

[Recovery Information for May 22 Wind](#)

[Recovery Information for May 08 Tornado](#)

[Recovery Information for April 11 Flood](#)

[Recovery Information for April 02 Severe Weather](#)

[Recovery Information for August 28 Flood](#)

[Archived Disaster\(s\)](#)

[1]

### Report Storm Damage(s)

Please fill out the survey (or scan the QR code below) so that emergency management officials have a better understanding of how severe weather impacted your community.

If you need help completing your survey, please call 271 between 8AM and 4PM.

- Once the survey has been submitted, the information you provided will be sent to the WVEMD and shared with localcounty emergency management officials.
- Please submit only one survey per household. WVEMD and localcounty emergency management will reach out to you if any additional information is needed.
- If you have neighbors in your community that may have issues accessing the survey, please assist them by completing the survey on their behalf.
- This survey is not an application for financial assistance. If financial assistance does become available, you will be notified via the contact information that you have provided.
- If there is damage related to public infrastructure such as the departments, police stations, libraries, government owned bridges, or roads- please report them to your local emergency management agency or [WVADemo.org](#).



Report Storm Damages

### Disaster MyApp(s) Suite



MyHead Portal (MNP)



MyVolunteer Portal (MVP)



MyOrganization Portal (MOP)

Office: +1 (304) 553-0927  
Email: [disasterassistance@wvvoad.org](mailto:disasterassistance@wvvoad.org)

Office: 2700 E Dupont Ave Ste 14,  
Belle, WV 25015

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# The Tool: Using the Tool - Dashboard

**MyOrganization Portal** Search Work(s) + A

**Work(s)**

West Virginia VOAD's Claimed Work(s) + Add

[P3] Case Management, Funding or Financial Aid : (2408-13-W0004) <span>Closed (Referenced)</span>	[P3] Case management, special needs support : (2408-13-W0005) <span>Closed (Referenced)</span>	[P3] Resource, Damage Survey Team Damage Assessment Team: (2409-15-W0008) <span>Closed (Done by Others)</span>
[P3] Team, VOAD EOC Support Liaison VOAD Rep: (2502-03-W0008) <span>Closed (Denied)</span>	[P3] Resource PORTABLE SHOWERS — ESF 14 - RECOVERY: (2502-03-W0034) <span>Closed (Cancelled)</span>	[P3] Resource CLEANING KIT — ESF 14 - RECOVERY: (2502-03-W0037) <span>Closed (Complete)</span>
[P3] Resource LIME — ESF 14 - RECOVERY: (2502-03-W0053) <span>Closed (Cancelled)</span>	[P3] Resource RAKES — ESF 14 - RECOVERY: (2502-03-W0057) <span>Closed (Complete)</span>	[P3] Resource DISINFECTANT CLEANER — ESF 14 - RECOVERY: (2502-03-W0057) <span>Closed (Cancelled)</span>
[P3] Team, Muckout Team : (2502-03-W0062) <span>Closed (Complete)</span>	[P3] Resource Dehumidifiers: (2502-03-W0200) <span>Closed (Denied)</span>	[P3] Resource Boots: (2502-03-W0382) <span>Closed (Complete)</span>
[P3] Resource LIME — ESF 14 - RECOVERY: (2502-03-W0407) <span>Closed (Cancelled)</span>	[P3] Resource HAY — ESF 11 - AGRICULTURE: (2502-03-W0721) <span>Closed (Complete)</span>	[PH] Resource CLEANING KIT — ESF 14 - RECOVERY: (2404-09-W0001) <span>Closed (Complete)</span>
[PH] Resource BLEACH — ESF 14 - RECOVERY: (2404-09-W0004) <span>Closed (Complete)</span>	[PH] Resource DISINFECTANT CLEANER — ESF 14 - RECOVERY: (2404-09-W0005) <span>Closed (Complete)</span>	[PH] Resource BROOM — ESF 14 - RECOVERY: (2404-09-W0006) <span>Closed (Complete)</span>
[PH] Resource SHOVELS — ESF 14 - RECOVERY: (2404-09-W0007) <span>Closed (Complete)</span>	[PH] Resource BLEACH — ESF 14 - RECOVERY: (2404-09-W0012) <span>Closed (Complete)</span>	[PH] Resource BLEACH — ESF 14 - RECOVERY: (2404-09-W0012) <span>Closed (Complete)</span>
[PH] Resource Squeegee — UNKNOWN: (2404-09-W0013) <span>Closed (Complete)</span>	[PH] Resource BROOM — ESF 14 - RECOVERY: (2404-09-W0014) <span>Closed (Complete)</span>	[PH] Resource MOPS — ESF 14 - RECOVERY: (2404-09-W0015) <span>Closed (Complete)</span>
[PH] Resource Water (by case): (2408-14-W0001) <span>Closed (Complete)</span>	[R(H)] Resource HAY — ESF 11 - AGRICULTURE: (2502-03-W0028) <span>Closed (Complete)</span>	[R(H)] Resource WHEELBARROW — ESF 14 - RECOVERY: (2502-03-W0028) <span>Closed (Denied)</span>
[R(H)] Resource Laundry Trailer: (2502-03-W0030) <span>Closed (Duplicate)</span>	[R(H)] Resource BLEACH — ESF 14 - RECOVERY: (2404-08-W0016) <span>Closed (Complete)</span>	[R(H)] Resource, other Tarps: (2408-13-W0004) <span>Closed (Cancelled)</span>

**Work(s) Map**

Map Satellite

**Unclaimed Work(s)** + Add

All

[IN PROGRESS] 2024SEP26-0015 Hurricane (4851 - Post-Tropical Storm Helene) 146

[IN PROGRESS] 2025FEB06-0002 Flood (February 6th Severe Weather & Flooding) 17

[IN PROGRESS] 2025FEB15-0003 Flood (4861 - Severe Storm, Straight-line Winds, Flooding, Landslides, and Mudslides) 89

# The Tool: Using the Tool - Detail View

MyOrganization Portal

Work(s) > Work(s) - [P3] Clothing, other : (TEST)

**[P3] Clothing, other : (TEST)**  
★ Priority 3

Click In Generate Worksheet Change Assignments Change Status  
Phone Call Add Flag(s) Add Note(s) Un-Claim

**Need Detail(s)**  
Disaster [NO STATUS] 2023-0007 3NOV Training (Training & Testing)  
Situation ID  
Need Number  
Work Type Clothing, other  
Work Name - Clothing, other  
Detail(s)  
Distribution of emergency clothing to affected individuals.  
1. What types of clothing are needed? 2. What is the distribution plan? 3. Are there specific sizing requirements?  
Are you able to respond/recover on your own?  
What steps have you taken or will you take to aid in your response/recovery?  
Date & Time 10/8/2024 8:15:49 PM

**Client Detail(s)**  
Name Aiden Taylor  
Phone Number 3046511733  
Email aidentaylor@wvvoad.org  
Address 123 Main St, Northeast Harbor, ME 04662, USA  
County Berkeley County  
Start/Due Date & Time 10/10/2024 12:00:00 AM

**Photo(s)**  
No Items

**Document(s)**  
No Items

**Work Detail(s)**  
Flag(s)  
Status Open (Returning)  
Assignment(s) TAYLOR, Aiden J  
Organization(s) West Virginia VOAD  
Date & Time Created 10/8/2024 8:15:49 PM  
Date & Time Updated 3/31/2025 6:08:46 PM  
Work Order Number TEST

**Note(s)**  
TAYLOR, Aiden J 4/9/2025 10:30:08 PM  
aidentaylor@wvvoad.org viewed [P3] Clothing, other : (TEST) at 04/09/2025 12:30:08  
TAYLOR, Aiden J 3/31/2025 7:46:56 PM  
[MESSAGE] At 03/31/2025 19:44:56 a mess sent to aidentaylor@wvvoad.org. The subject message were: [WV VOAD] Clothing, other : other (TEST) Greetings Aiden Taylor, The sta  
Expand Add

**Contribution(s)**  
West Virginia VOAD \$80.00  
Expand Add

[1]

# The Tool: Using the Tool - Contribution View

[1]

× Contribution Form Cancel Save

Contribution Detail(s)

Disaster

[NO STATUS] 2023-0007 3NOV Training (Training & Testing)

Assignment

[P3] Clothing, other : (TEST)

Type

Clothing, other

Organization

West Virginia VOAD

Volunteer

TAYLOR, Aiden J

Category

Status

Pending

Start Date & Time

04/09/2025, 10:50:25 PM

End Date & Time

04/09/2025, 10:50:25 PM

Number of Hour(s) Operated

0:00:00

Resource Deployed

FEMA Cost Code (if applicable)

Quantity

1

Unit of Measure

Each

Title

for Clothing, other

Description of Work

Photos/Document for Verification of Work (ex. volunteer log, image, receipt)

[1] Source: WV MyOP | App

Prepared by:  
Aiden Taylor, Emergency Management Liaison

# The Tool: Using the Tool - Survivor View

MyNeeds Portal

My Need(s) > Case management, long-term recovery, complex: 79 Lincoln Lane - ,a Case management, long-term recovery, complex

**Case management, long-term recovery, complex: 79 Lincoln Lane - ,a Case management, long-term recovery, complex**

Stop Auto-Update(s) Send a Message QR Code

**Need Detail(s)**

Disaster  
2023-007 3NOV Training

Need ID Number  
8e7314a5

Need(s)  
Case management, long-term recovery, complex

Detail(s)  
Long-term management for complex cases.  
1. What makes the case complex? 2. What specialized resources are needed? 3. Is there a need for multidisciplinary support?

Are you able to respond/recover on your own?  
What steps have you taken or will you take to aid in your response/recovery?

Flag(s)  
No Answer / Case Management

Date & Time  
9/20/2024 5:24:16 PM

**Work Detail(s)**

Status  
Open (Assigned)

Work Order Number  
# 2023-007 3NOV Training-W0024

**Photo(s)**

No Items

**My Work(s) QR Code**

Call West Virginia VOAD at 304-553-0927 with any questions or concerns.

**Client Detail(s)**

Name  
, aide

Phone Number  
3046511733

Email  
aidentaylor@wvvoad.org

Address  
79 Lincoln Lane

County  
Clay

**Note(s)**

Date & Time	Note
4/9/2025 10:48:10 PM	aidentaylor@wvvoad.org (client) viewed Case management, long-term...
3/21/2025 10:00:37 AM	aidentaylor@wvvoad.org (client) viewed Case management, long-term...
10/30/2024 2:49:18 PM	aidentaylor@wvvoad.org (client) viewed Case management, long-term...
10/30/2024 2:49:07 PM	aidentaylor@wvvoad.org (client) viewed Case management, long-term...
10/8/2024 12:41:13 PM	aidentaylor@wvvoad.org viewed [P3] Case management, long-term...
10/8/2024 11:14:18 AM	At 10/8/2024 11:14:18 AM, user comments removed from aidentaylor@wvvoad.org

**File(s)**

No Items

[1]

# THE CONCLUSION

*West Virginia Immediate Need and Donated Resource Management*



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# The Tool: Next Steps

- **The Numbers:** *communicate* your ability to help with the remaining needs, look out for assignments, and share your data.
- **The Process:** *collaborate* in discussion on improving the process, WV EMD, WV VOAD, the Governor's Office, and Partners continually work to improve through the After Action Review process.
- **The Tool:** *cooperate* with us as we continually advance the tools available, find more tools and improve the ones we have, and expand their use for more efficient and effective disaster responses - we successful and growing implementation and the tools have improved, let's keep growing and improving.

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[1] **Source:** WV VOAD